

\$1 Energy Fund

The \$1 Energy Funds helps families and individuals experiencing difficulty paying their utility bills. The \$1 Energy Fund gives grants to customers in danger of losing their utility service. Individuals may apply once a year for each utility (gas, electric, or water).

From October 3 through February 28, the program is open to customers whose gas, electric, or water service is off.

On March 1, the program is open to all eligible customers who need help paying for these utility services.

How Do I Qualify?

- > Customers must have income within 200 percent of the Federal Income Guidelines.
- > Customers must apply for LIHEAP and CRISIS before applying for \$1 Energy Fund, if the LIHEAP and CRISIS programs are open at the time of the application.
- > Customers must have made a sincere effort of payment.

Federal Income Guidelines are listed on the back of this booklet.

To Apply for the Energy Help Fund, LIURP, CARES, or \$1 Energy Fund

Call the Universal Service Office at 1-866-276-4055 and a Universal Service Coordinator will process your application over the phone or refer you to a screening agency in your area that will help you complete an application.

- ✓ Monthly and/or yearly income for all members of your home.
- ✓ Monthly household expenses such as rent, utility bills, food, and insurance payments.
- ✓ Names, birth dates, and social security numbers of all household members.

You will be required to provide proof of your monthly and/or yearly household income.

Low-Income Home Energy Assistance Program (LIHEAP)

LIHEAP helps customers who are on a fixed income or who have low-income pay their heating bills through energy assistance grants. A LIHEAP grant is not a welfare program or a loan. LIHEAP is a federally funded program. You do not have to have a past due balance to receive energy assistance.

CRISIS grants are available to income-eligible customers for emergencies such as a shut off notice, or to repair your furnace or gas lines.

To Qualify:

Applicants must be the person whose name appears on the gas bill and fall within 135 percent of the Federal Income Guidelines.

Income Guidelines are listed below.

To Apply:

Call or visit your local County Assistance Office. If you do not know how to contact your local County Assistance office, please call our Universal Service Office at 1-866-276-4055 and a Universal Service Coordinator will help you. Funds for this program are limited and are available on a first come-first served basis. Program dates are set by the government.

You will need to have:

- > Proof of monthly and/or yearly income for all household members.
- > Names, birth dates, and social security numbers for all household members.
- > A recent heating bill.

2005 - 2006 Federal Income Guidelines

	LIURP	\$1 Energy	EHF	LIHEAP
Number of Household Members	300% of Poverty Level	200% of Poverty Level	150% of Poverty Level	135% of Poverty Level
	Maximum Monthly Income			
1	\$2,393	\$1,595	\$1,196	\$1,077
2	\$3,207	\$2,138	\$1,604	\$1,443
3	\$4,023	\$2,682	\$2,011	\$1,810
4	\$4,838	\$3,225	\$2,419	\$2,177
5	\$5,652	\$3,768	\$2,826	\$2,544
6	\$6,468	\$4,312	\$3,324	\$2,910
7	\$7,283	\$4,855	\$3,641	\$3,277
8	\$8,097	\$5,398	\$4,049	\$3,644
For each additional person, add	\$815	\$543	\$408	\$367

T. W. PHILLIPS GAS AND OIL CO.

Universal Service Programs



Making energy affordable for those in need

Call us today!

1-866-276-4055

**Monday through Friday
8:00 a.m. - 5:00 p.m.**

T. W. PHILLIPS GAS AND OIL CO. UNIVERSAL SERVICE PROGRAMS

T. W. Phillips understands that customers sometime experience problems paying their energy bills. By establishing Universal Service Programs, T. W. Phillips is able to help eligible payment-troubled customers on limited or fixed incomes reduce their energy usage and their energy bills.

Universal Service Programs help customers:

- Reduce energy usage to a more affordable level;
- Apply for grants and assistance from other agencies;
- Establish affordable payment arrangements to maintain gas service.

The information in this booklet describes the Universal Service Programs available to T. W. Phillips' customers and the guidelines for eligibility.



Energy Help Fund ("EHF")

T. W. Phillips' EHF is a low-income assistance program to help residential customers pay their gas bills. Three different levels of assistance are available to eligible customers, based on their annual household income. EHF assistance is provided to eligible residential customers in the form of a lower Customer Charge and lower rate, monthly credits for on-time payments, and credits from LIHEAP, \$1 Energy, and other assistance grants.

To qualify, customers must:

- Fall within 150 percent of the Federal Income Guidelines.

Federal Income Guidelines are listed on the back of this booklet.

To remain in the program, customers must:

- Pay their affordable EHF budget payment by the due date.
- Notify the Universal Service Representative of any change in income, residence, or number of household members.

Wise Choice Low Income Usage Reduction Program ("LIURP")

T. W. Phillips' LIURP is a weatherization program aimed at helping customers weatherized their home to reduce energy costs. Customers may qualify for weatherization improvements such as a safety inspection and tune up of their gas furnace and gas hot water tank, and insulation.

To qualify, customers must:

- Fall within 300 percent of the Federal Income Guidelines.
- Have lived in the home at least one year.
- Plan to continue to live in the home for one year.

Income Guidelines are listed on the back of this booklet.

To remain in the program, customers must:

- Listen to practical energy-saving ideas and agree to practice energy conservation to help lower their energy bills.
- Conserve natural gas.

Customer Assistance Referral Evaluation Services ("CARES")

T. W. Phillips recognizes that temporary hardships, such as loss of employment or loss of income caused by injury, illness, or the death of a wage earner may result in payment problems.

T. W. Phillips' CARES representatives help customers who are experiencing a temporary hardship by referring those customers to energy assistance programs, housing programs, food programs, budget counseling, social security/disability, and other assistance programs specific to the customer's needs.

To qualify, customers must:

- Be willing to work with a CARES representative.

To remain in the program, customers must:

- Contact the agencies suggested by the CARES representative.
- Apply for all eligible forms of assistance.

There are no income guidelines to qualify for the CARES program. Any customer experiencing a temporary hardship is eligible.